

TIPS ON CHECKING STATUS OF AN UNEMPLOYMENT CLAIM

By using the telephone or Internet Filing System, you can check the following information on your claim, without speaking to a DES representative:

- Beginning date of your benefit year
- Claim balance
- Benefit payment information
- If the week was credited as a waiting week
- If the week is pending due to awaiting the end of the employer protest period or there is an unresolved issue on the claim
- If the week was denied and the reason for the denial

Online: [Click here.](#)

Telephone: Call a Regional Claims Center. From the menu, select 2 for information and then press 1 for automated information.

Jefferson City	573-751-9040
Kansas City	816-889-3101
Springfield	417-895-6851
St. Louis	314-340-4950
Toll Free	800-320-2519

If you have a question that can be answered through e-mail, contact the Division at esuiclaims@labor.mo.gov.